

September 2019
Our ref: Flu19/065

Dear Patient

Re: This years' flu vaccination programme

You can find more detailed information on our website www.ainsdalemedicalcentre.nhs.uk

The Department of Health has once again recommended that all persons **over 65 years** of age be offered a flu vaccination this year. We would like you to attend for a vaccination.

In order to minimise the impact on the normal working of the surgery we encourage as many patients as possible to come to our community clinics which are set up to vaccinate large numbers of people with the minimum amount of administration and waiting time for our patients. **These clinics are not suitable for patients Under 65** because a different vaccine is used for this age group. Separate invitations will be issued for these patients.

Over 65 Flu Vaccination Clinic & Health Fair
Wednesday 9th October and Wednesday 16th October
Between 9:15am and 4:00pm.
At Ainsdale Methodist Church.

This year you can attend on either day and at any time during the clinic hours.

You don't need to contact us if you are away and cannot attend either clinic but please come if you possibly can. We will be scheduling further clinics at the surgery and we will announce the dates and times of those immediately after the community clinic. If we have your mobile phone number we will be able to send SMS messages advising you of upcoming clinic times but they will also be advertised on-line and at the surgery.

Thank you for your understanding and support while we deliver this vital programme.

Yours sincerely



Paul Ashby

Practice Manager

On Behalf of the Partners at Ainsdale Medical Centre.

We are taking the opportunity when we write to the 6000+ patients who are eligible for a free NHS flu vaccination to improve our records in two very important ways.

Carers

A carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support.

If we know you are a carer and are likely to be under pressure at times, we will be able to offer more tailored advice and, if necessary, provide more support in the future.

We particularly want to make sure we know about our young carers.

You can call the surgery to talk to us about your caring responsibilities, write to us or use our new e-Consult system to let us know. Use the link below.

<https://ainsdalemedicalcentre.webgp.com/consult-administrative-help>

You can also contact the Sefton Carers Centre on 0151 288 6060.

If you know someone who is a carer then have a conversation with them and ask them if their GP knows that they have caring responsibilities.

Communication Needs

We also want to know about people who have a disability, impairment or sensory loss so when we contact them it is in a format that they can easily understand. It will also enable us to provide them with support so they can communicate easily with our staff.

We understand that the people we want to know about may not be able to read or understand this letter. If you care for or know someone who needs this kind of support we would be grateful if you can help them contact us. This will help us identify and record their needs and change the way we communicate with them in the future.

There is more about this on our website including a helpful video about the Accessible Information Standard.